The privacy and privacy policy of our website refers to the privacy of personal information that is collected and used and the security of such personal information collected. With this privacy policy, we would like to introduce you to our security measures and data collection methods.

By using this website, you are granting access to this privacy and privacy policy. It is important to know that at any time, free of charge and without any explanation, you may waive your privileges to withdraw your consent to the processing of your personal information from the date you granted. You can submit your right to access, correction, forgetting, limitation, objection and information by using our email address or phone that posted on our contact page.

All our online activities in compliance with European legislation (EU Directive 95/46 / EC, 2002/58 / EC and Treaty Conventions ETS 108, ETS 181, ETS 185, ETS 189) and national legislation of the Republic of Croatia Personal Data Protection and the Electronic Business Act).

## SECURITY

This website takes various available measures to protect the user's information. Entering confidential data through this website is protected online and off-line. Access to all data about our users (not just the above-mentioned confidential information) is strictly limited. Access to confidential information only have employees who are required to perform a particular service.

For any additional questions about security on our website, you can send an e-mail to our email address.

#### COLLECTING AND PROCESSING PERSONAL INFORMATION

A personal data is any information relating to an individual whose identity is known or can be determined directly or indirectly, in particular by means of data such as name, surname, phone number, email address, or other personal information that you voluntarily leave us.

You can use our website without disclosing and collecting your personal information. You are not required to provide us with your personal information as a condition of use of the site, unless it is necessary to provide you with the service or allow us to use our product in accordance with your request. When you use our website, we can store certain information for various security reasons or for statistical purposes.

By submitting a query to our email address, we get some personal information we use to provide you with the most quality service and answer your query.

Transferring of such data over the internet is protected by the protocols of the mail service provider. These data are protected against unauthorized or illegal processing and are not shared with other persons.

## PURPOSE OF USE

The data we collect used only for the purpose providing our products and services or for other purposes for which you have given your permission, unless otherwise provided by law.

#### PERSONAL DATA RETENTION PERIOD

Data is kept as long as necessary to fulfill the obligations and services for which you have given your consent, and for up to one year after which it will be deleted, unless otherwise provided by law or if it is defined by the Contractual Agreement.

## COOKIES

Cookies are small text files that contain a unique identifying ID for your browser (not personally) on your computer each time you visit our website. Saved to your computer or mobile device by the website you visit.

All information stored in cookies is anonymous and relate exclusively to the functioning of our website. Examples of your site usage information include the language settings of the website you have selected, the last time you visit our website, and the like. When you visit our site again, cookies sent to this page and it adjusts the content of the data page contained in the cookie.

By rejecting the cookie notification, you decide whether to allow cookies to be stored on your computer. Cookie settings can be controlled and configured in your web browser. If you do not agree to the use of cookies, you will still be able to view our website, but some parts will not be displayed properly or will not be available.

More about the cookies used by our site, you can see on our webpage, on the link Cookie Policy.

Visit www.allaboutcookies.org to learn more about cookies, how they work, and how to turn them off.

## EXTERNAL SERVICES AND CONTENT ON OUR WEBSITE

Third party services and content can be included on our website, such as Facebook, Twitter, Google Maps, Google Analytics, Google AdWords... When using such services or third-party content displayed, communication information exchanged between you and the appropriate provider of such services.

The appropriate provider or content provider may also process your data for additional purposes. Communication occurs only after you actively choose to use the appropriate service. Since we do not have control over data collected and processed by third parties, we are unable to provide binding information regarding the purpose and purpose of such processing of your data.

For more information about the purpose of such data collection and processing, please see the privacy statement of the service provider of those services who are responsible for protecting your data in this context.

# WEB ANALYTICS AND GOOGLE ANALYTICS

In order to provide better service and understanding of customer needs and analysis of our site visit we use Google Webmaster Tools.

The information that Google Webmaster Tools collects regarding your use of our website is used to monitor and analyse the statistics of our website. Webmaster allows us to monitor and fix the crawl, indexing, fetching and other issues with our website. We can also do data structuring, sitemap.xml and robots.txt submitting from there. Google Webmaster Tools can on our behalf or in the name of our website designer, who is authorized in our name to analyze the use of this website. The information that Google Webmaster Tools collects regarding your use of this website makes the result for us available in anonymous form. Google has been certified with respect to the EU-US <u>Privacy Shield</u> so that data processing by Google uses the appropriate level of data protection in America.

For further information on Google Webmaster Tools, please see https://www.google.com/webmasters.

# **RIGHT OF INSIGHT AND CORRECTION**

For all of your personal information stored at our site, you have the right to inspect, correct, correct and delete the same when they are incomplete, inaccurate and up to date, and restrict your data processing as well as the right to transfer data. If you want to take

advantage of your rights, please contact your request via our email address or phone that posted on our contact page.

#### RIGHT TO COMPLAINT TO A COMPETENT BODY

At any time, you can send a complaint to the supervisory authority regarding our collection and processing of your personal information. You can file a complaint to the Republic of Croatia at Personal Data Protection Agency .

## CHANGES TO OUR PRIVACY POLICY

In the event of a change in our privacy policy, we will notify you about this on our site and update the date of the policy change below as follows. These changes come into effect immediately on the announcement itself. This Privacy Policy was last modified on March 26, 2021.